

Installing a Khaos Control Client

Prerequisites:

- a. Khaos Control uses a SQL Server database running on a server called <ServerName>;
- b. All Khaos Control clients are using the K: drive as their shared drive;
- c. The live Khaos Control database is called KHAOS and the testing database is KHAOS_TESTING.

Nb. Please note future installations and versions of Khaos Control will use either a KeystoneSoftware or KhaosControl root folder structure, but at time of writing KeystoneSoftware is the one detailed in this guide. If you are unsure of any steps in this process, please contact our Support team for assistance.

Installation:

1. Logon to the PC as a user with local Administrator rights.
2. Open "My Computer", map the "K:" drive to "\\<ServerName>\SharedApps" and tick the "Reconnect at Sign-in" box.
3. Run the setup program "K:\KeystoneSoftwareUTILS\ClientSetup\ClientSetup.exe"
 - Firstly, ensure that the MSSQL option is selected.
 - Set Network Share drive letter to "K".
 - Set Server Name to "<ServerName>".
 - Set MSSQL Database alias name to "KHAOS".
 - Click the Begin button to start installing the files.

When the process completes you will find a new shortcut on your desktop which can be used to load Khaos Control. If everything has been successful, you should now be able to log into Khaos Control.

Note: Should the client PC have a firewall configured, it may be necessary to enable selected ports. Similar considerations apply if port blocking or anti-virus software is in use. Please contact our support team for further details.

4. Open the "K:\KeystoneSoftwareUTILS\Shortcuts" folder and copy the relevant icons to the local PC's "C:\Documents and Settings\All Users\Desktop" folder (this will ensure that all users of the PC get the icons on their desktops). For most PCs, just two icons are needed:
 - KhaosControl (running ClientSetup should already have created this icon)
 - KhaosControl TESTING

The System Administrator (or users who will be downloading and applying updates to KhaosControl) will also need:

- ChangeLog
 - ChangeLog TESTING
5. If the normal user does NOT have local administrator rights on the PC:
 - Give the user Full Control of the "C:\KeystoneSoftware" directory tree.
 - Give the user Full Control of the "HKLM\Software\KeystoneSoftware" key and its subkeys in the HKEY_LOCAL_MACHINE registry hive.
 6. Logoff the PC and logon again as the normal user.
 7. Open "My Computer", map the user's "K" drive to "\\<ServerName>\SharedApps" and tick the "Reconnect on Logon" box.
 8. Check that the Khaos Control icons are present.
 9. Run "KhaosControl" from the desktop icon, open the Customer screen, select a customer record and check the address tab displays correctly. Then open the stock screen, select a stock record and check the detail and telesales tabs display correctly.
 10. Run "KhaosControl TESTING" from the desktop icon and repeat the checks in Step 9.

You have now successfully installed Khaos Control on the Client PC.